Naomi Chau

UX Designer | naomichau.com | nchau@protonmail.com | Greater Seattle area, WA

EXPERIENCE

UI/UX Designer, Vosyn (June 2024 – Current)

Toronto, Canada (Remote)

- Revamped scrapped product designs, leading to stakeholder buy-in and green light for development. Translated the founders' evolving vision into a user-centered experience—designing user flows, wireframes, and high-fidelity prototypes.
- **Boosted user efficiency**: Conducted usability testing and iterative design on media translation features, increasing success rates by **40%** and enabling users to access the features **twice** as fast.
- **Kept design projects on track** by organizing team workflows, timelines, and resources. Participated in peer critique to support consistency and quality across the team.
- **Collaborated cross-functionally** with PMs and engineers to write user stories, clarify designs, and ensure smooth handoff—cutting down delays and confusion.

Teaching Assistant & Grader, Arizona State University (Jan 2023–May 2024) Phoenix, AZ (Remote) Guided & graded classes of 30+ design and front-end students; praised for timely and supportive feedback.

Web & Graphic Designer, Freelance (Jan 2022–Present)

Seattle, WA

Designed website, logos, and marketing material to boost marketing impact for small businesses.

Project Lead, Engineers without Borders (Oct 2020–Aug 2021)

Seattle, WA

Led 8 university students, managed project timeline, and communicated with client to design and deliver 40 mini wind-turbine kits to underprivileged youth, introducing them to engineering as a career.

EDUCATION

B.S. Graphic Information Technology, **Focus in User Experience**, *Summa Cum Laude* Arizona State University (Class of 2024)

AWARDS

Digital Products 1st place, GIT Awards Spring 2024, Arizona State University

SKILLS

User Research: Usability Testing, Synthetic Research, Interviews, Surveys, Card-Sorting, Heuristics, **UX Design:** Personas, Journey Mapping, User Flows, Information Architecture, KLM, WCAG Accessibility **Interaction Design:** Wireframing, Prototyping, Design Systems, Responsive Design

Tools: Figma/Figjam, Adobe CC, Miro, Notion, Google Suite, Microsoft Suite, HTML/CSS/JS, Fathom **Team Player:** Organized, proactive, takes ownership, cross-functional teamwork, welcomes feedback